Robert Chu Jr.

EXPERIENCE:

IT Manager / Project Manager
Comtread Inc – USBMemoryDirect.com - Hollywood, FL - 2012 - 2013
- Developed and revised internal procedures and policies.
- Planned company strategies and initiatives in sales and business development.
- Led and oversaw the following projects:
    - Various designs and productions for products and packaging with overseas and domestic counterparts
        - Audit and Standardization of I.T. resources
        - Review and Selection of vendors and strategic business partners
        - I.T. and Sales staff recruitment

Project Manager
Systemax Inc – TigerDirect.com – CompUSA – Circuit City – Miami, FL – 2010
- Oversaw the planning and deployment of I.T. infrastructure to store locations in multiple states
- Performed logistics and infrastructure planning for projects including; opening retail locations, call centers and offices

Software Project Management Consultant
Nichole Information Technology / Dextrys Software – Suzhou, China - 2008
- Worked with multinational clients to further refine functional requirements for their software designs
- Oversaw and audited software development throughout the Software Development Life Cycle

Adjunct Professor
Suzhou University of Science and Technology – Suzhou, China – 2007 - 2008
- Prepared and led lectures and discussions to stimulate critical thinking skills
- Prepared students for entering positions within Multinational Companies

Information Technology Manager
Fontainebleau Resorts LLC – Miami Beach, FL – 2005 - 2007
- Continued all previous responsibilities and duties of Director of Information Technology with Hilton
- Identified strategic I.T. opportunities and presented financial and competitive advantage analysis to the C.I.O.
- Identified and analyzed vendors for needed I.T. supplies and services
- Planned and oversaw the following projects:
    - Strategic business analysis, planning and deployment for in-room and guest I.T. services and amenities
    - I.T. Sarbanes Oxley compliance
    - Migration of all Hilton proprietary systems and I.T. operations to Fontainebleau Resorts LLC
    - I.T. systems & infrastructure planning for the decommissioning and opening of 3 fourteen floor buildings

Director of Information Technology (Promotion from Assistant I.T. Manager)
Fontainebleau Hilton Resort & Towers – Miami Beach, FL - 2004 – 2005
- Analyzed I.T. business solutions and budgeted all I.T. projects
- Forecasted revenue growth from proposed I.T. projects
- Developed and implemented cross functional I.T. procedures and processes across all departments to streamline operations and demand management.
- Monitored and enforced I.T. security policies
- Coordinated cross departmental activities during I.T. projects requiring interdepartmental participation.
- Reviewed function requirements and determined design specifications for multiple projects
- Planned & oversaw all I.T. projects and operations:
    - Design and Implementation of high speed wireless internet throughout the 1338 room resort
    - I.T. infrastructure configuration and implementation for new construction projects

Assistant Information Technology Manager
Fontainebleau Hilton Resort & Towers – Miami Beach, FL - 2003 – 2004
- Directed technicians for projects and day-to-day operations
- Performed audits to verify network security and advised on system security policies
- Planned and Implemented the Hilton Property Management System and Network conversion
- Oversaw the simultaneous training of 150 employees for the Hilton Property Management System

Associate Network Administrator
Purdue University – Krannert School of Management – W. Lafayette, IN – 2000 - 2002
- Researched and advised on secure network strategies and network design
- Prepared system images, scripts and processes for a school-wide Windows 2000 rollout
- Managed active directory accounts & backup services
- Configured Cisco routers, switches and access points

Mobile Y2K Information Technology Specialist
General Electric Capital – Fort Wayne, IN - 1999
- Performed software/hardware upgrades to Y2K compliance at multiple locations in 12 states
- Deployed servers at remote office locations

Information Technology Associate
Raytheon Systems Company – Fort Wayne, IN - 1998
- Audited hardware and software for Y2K compliance
- Developed and maintained written I.T. procedures and processes

EDUCATION:

M.B.A., 2010
Barry University, Miami Shores, FL
Scholarship recipient, GPA 3.8

Bachelor of Science, 2002
Major: Telecommunications and Networking
Purdue University, West Lafayette, IN

Associates of Science, 2001
Major: Computer Information Systems
Purdue University, West Lafayette, IN

Oxford University, 2000
Exchange Program
Oxford, England EW1

AWARDS:

Financial Management Association (FMA) National Honor Society, 2010
Hospitality Financial and Technology Professionals – Board of Directors, 2004-2006